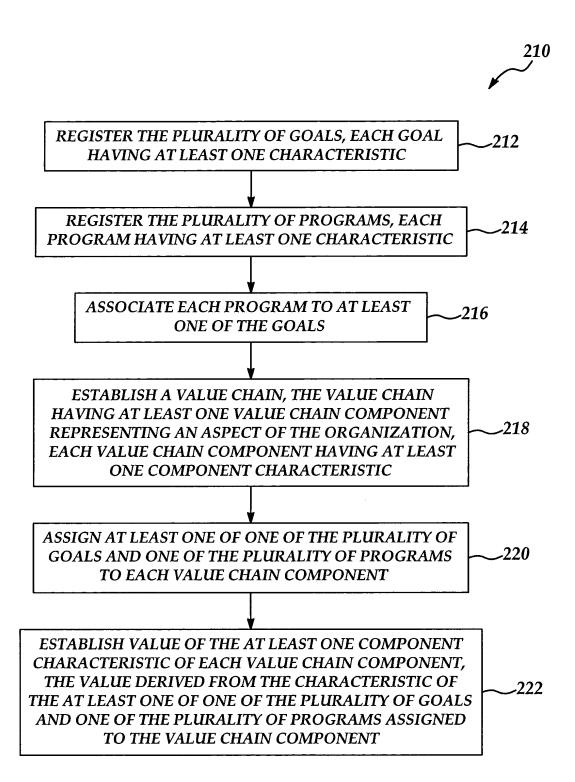
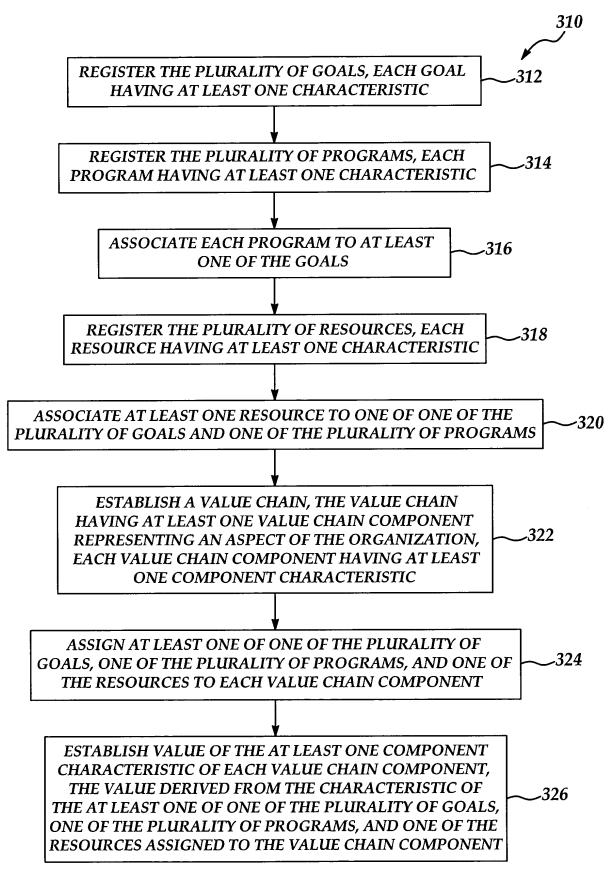


Figure 1A



<u>Figure 1B</u>



<u>Figure 1C</u>

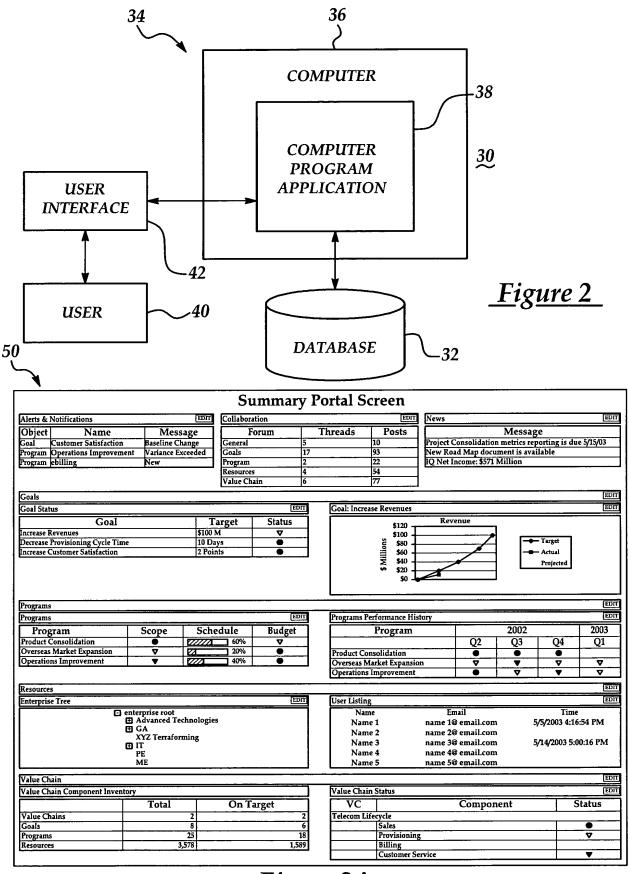
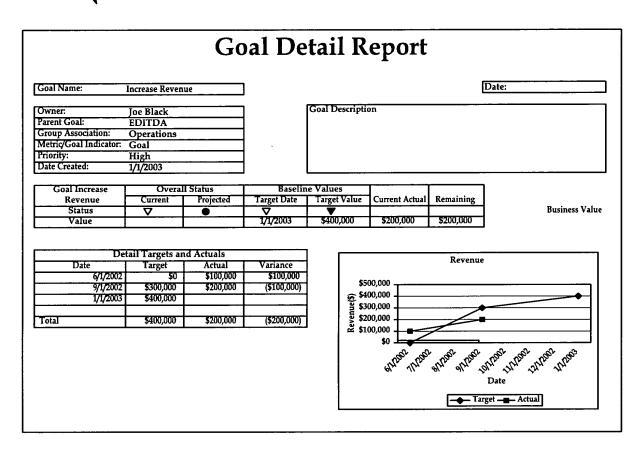


Figure 3A

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Program Detail Report												
Program Name:	ASIA Sales Office]			Date:	6/5/2003]				
Owner: Parent Program: Group Association:	Joe Black EDITDA Operations		1	Program Descript	ion/Purpose]				
Priority: Date Created:	High 1/1/2002		3									
			Program S]				
Current	all Status Projected	Scope	Budget	Basel: Schedule	ine Values Resources	Benefits	Business Value					
- □ Cuincin	Alojettu	Acope	Duger	40%	Accounted	V	□ ▽	1				
		text	\$1,000,000	12/31/2003	text	\$1,500,000	\$500,000 NPV	j				
Scope												
	Scope Scorecard Produce 50 widgets by year end in North America text											
Dudant												
Budget	Budget Scorecard	1	Baseline	Act	uals	1						
	▼		Budget	Burned	% Burned	j						
	\$1,000,000		\$1,000,000	\$250,000	25%]						
Schedule	Schedule Scorecard	1	Base	eline	I Ac	tuals	1					
	40%		Start Date	End Date	% Schedule	% Complete	1					
	12/31/2003		1/1/2003	12/31/2003	25%	input	1					
		Schedu	le Detail			Budget Detail		1				
	Deliverables	Start	End	% Complete	Budget	Burned	% Burned					
	Deliverable 1	mm/dd/yy	mm/dd/yy	%	\$	\$	%	1				
	Deliverable 2] .				
	Deliverable 3											
	Total (calculated)	mm/dd/yy	mm/dd/yy	%	\$	\$	%					
			• • • • • • • • • • • • • • • • • • •	<u> </u>		<u> </u>	•					
Resources												
	text											
							J 					
	User	Role	Role Description	Resources Detail	phone	Company	Organization					
	John Black	Owner	note o compaion		phone	company	O I gain Landon					
	Alan Jones	Analyst		aj@bb.com	123-123-1234	BBB						
	Harry Adams	Analyst	industry SME	L		Joe's Automotive	Research					
Benefits												
	Benefits Scorecard		Baseline		uals]						
	\$1,500,000		\$1,500,000	Current \$50,000	Remaining \$1,450,000	ł						
	\$1,500,000		42,000,000	450,000	41,100,000							
				Benefits Detail								
	Benefits		Planned Benefit	Current Benefit Achieved	Remaining Benefit	Descriptio	n Notes					
	(contribution t Increase Revenue	o goais)	\$100,000	\$50,000	\$50,000	Description	ni idorea					
Ī	Decrease Cost		\$400,000	122,300	\$400,000							
	Increase Customer Serv	rice	\$1,000,000	APA 044	\$1,000,000	increase 4 poi	nts @ \$250k/pt					
	Total		\$1,500,000	\$50,000	\$1,450,000	<u> </u>						
Business Value	,											
	Business Value		Business Value	Pasaline VI-1	Defects		Pot C					
	Scorecard		Measurement NPV	Baseline Value \$500,000	Default yes		Reference Co Benefits	mponents Budget				
	\$500,000 NPV		ROI	50%	no		$\overline{\nabla}$	Duuget				
		<u> </u>	B/E	18 months	no		\$1,500,000	\$1,000,000				

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<u>Figure 3C</u>

Goal Palette Screen											
Collaboration											
Documents		Messages									
	Documents Notes Calendar Messages There are no new documents										
General Information											
General Into	rmation										
Name:	Decrease fiber TCO		Owner: User 1	Priority: High	▼ Overall Status: ●						
Parent Goal:	Increase broadband ROI	▼	Type: ⊚Goal (Metric							
Description:	This goal tracks the fiber over time	total cost of ow	nership saving	gs of ▲							
,			Save								
Scorecard											
From: 4/20/2003 To: 6/20/2003 To											
	Date:	Overal	l Status	Target Value Status	Target Da						
Delete	6/15/2003			A	2						
Delete Delete	6/15/2003 5/15/2003				¥	(
Insert	5/15/2005	Way O	ver 🔻	Way Over	Way Ov	rer 🔻					
Programs	Name				Parent Program	Status					
Edit Delete	Program 2				Parent Program:	Status					
Insert	Program 1		₹		v						
7											
Resources											
	Name		1	Role	Unit %	Notify?					
Edit Delete	User 1			Default	50						
Edit Delete	User 2			Default	50						
Insert	User 4	∀		Default ♥							
						▽					

